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# STUDENT SATISFACTION SURVEY (SSS)

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2.7.1



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**SENGAMALA THAYAAR EDUCATIONAL TRUST WOMEN'S COLLEGE  
(AUTONOMOUS)**

*(Affiliated to Bharathidasan University, Tiruchirappalli)*

**(Accredited by NAAC; An ISO 9001:2015 Certified Institution)**

**SUNDARAKKOTTAI, MANNARGUDI-614016.**

**TAMILNADU, INDIA**

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### **2.7.1 STUDENT SATISFACTION SURVEY**

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#### **SURVEY ON CURRICULUM**

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1. To what Extent of the syllabi covered in the class  
a) Covered well in advance    b) Covered on time    c) Satisfactorily covered    d) Not covered
  
2. Freedom to choose the elective courses  
a) Full freedom    b) Thrusted    c) On negotiation    d) No freedom
  
3. Is the syllabus helpful to develop your skills?  
a) Completely    b) Moderately    c) To some extent    d) Never
  
4. Integration of theory and Practical classes (wherever applicable)  
a) Excellent    b) Very Good    c) Good    d) Average
  
5. How did teachers prepare the syllabus and communicate in the classes?  
a) Always effective    b) Sometimes effective    c) Just satisfactorily    d) Generally ineffective

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#### **TEACHING**

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6. What is your opinion about the transparency of internal assessment?  
a) Transparent and Satisfactory    b) Not transparent    c) Biased    d) Not satisfactory
  
7. Express your opinion about Student- Teacher Interaction  
a) Excellent    b) Very Good    c) Good    d) Average
  
8. Your teachers provide you with additional study material / notes and other learning inputs for clarity and understanding of the subject?  
a) Good teaching and study material    b) Only teaching    c) Only study material    d) Not bothered

9. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

- a) Above 90%                      b) 70 – 89 %                      c) 50 – 69 %                      d) Below 49%

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### LEARNING

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10. Opportunity to participate in activities beyond the classroom (Workshops/ Projects / Fieldwork)

- a) Excellent                      b) Very Good                      c) Good                      d) Average

11. Your feelings about overall learning environment

- a) Excellent                      b) Very Good                      c) Good                      d) Average

12. Relevance of the depth of knowledge in the program courses for project work

- a) Excellent                      b) Very Good                      c) Good                      d) Average

13. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

- a) Regularly                      b) Sometimes                      c) Rarely                      d) Never

14. Is there any societal value of the programme?

- a) Excellent                      b) Very Good                      c) Good                      d) Average

15. Is your educational experience satisfied your expectations.

- a) Excellent                      b) Very Good                      c) Good                      d) Average

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### STUDENT SUPPORT

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16. Involvement in extension and consultancy services of the institution

- a) Excellent                      b) Very Good                      c) Good                      d) Average

17. Is college Office Staff assist and support your need?

- a) Excellent                      b) Very Good                      c) Good                      d) Average

18. Is the Grievance and Redressal Committee of the college fulfill its duties and responsibilities?

- a) Help to overcome the grievances    b) Responsible    c) Duly addressed    d) Irresponsible

19. Amenities and Assistance provided at the college Sports ground

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

20. Your rating about NCC, NSS, Fine Arts, Sports, ROTARACT, RRC, YRC, EXNORA organized in the college campus

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

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### INFRASTRUCTURE

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21. Physical infrastructure of the college Library

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

22. Collection of books, journals and reading material of the college Library

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

23. Your suggestion of English Language laboratory

a) Increase LSRW skill                      b) Waste of time                      c) Not needed                      d)  
Irrelevant

24. Infrastructure of the Laboratories

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

25. Working condition of the instruments in the laboratories

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

26. Supply of power in the laboratories

a) Available at all time                      b) Uninterrupted service                      c) Low power supply                      d)  
nterrupted service

27. Wi-Fi and Internet facility in our campus

a) Available for 24 Hrs                      b) Always available to all                      c)Not using internet                      d)  
Interrupted service

28. Quality of Canteen food

a) Excellent                      b) Very Good                      c) Good                      d)  
Average

29. Satisfaction with Hostel food

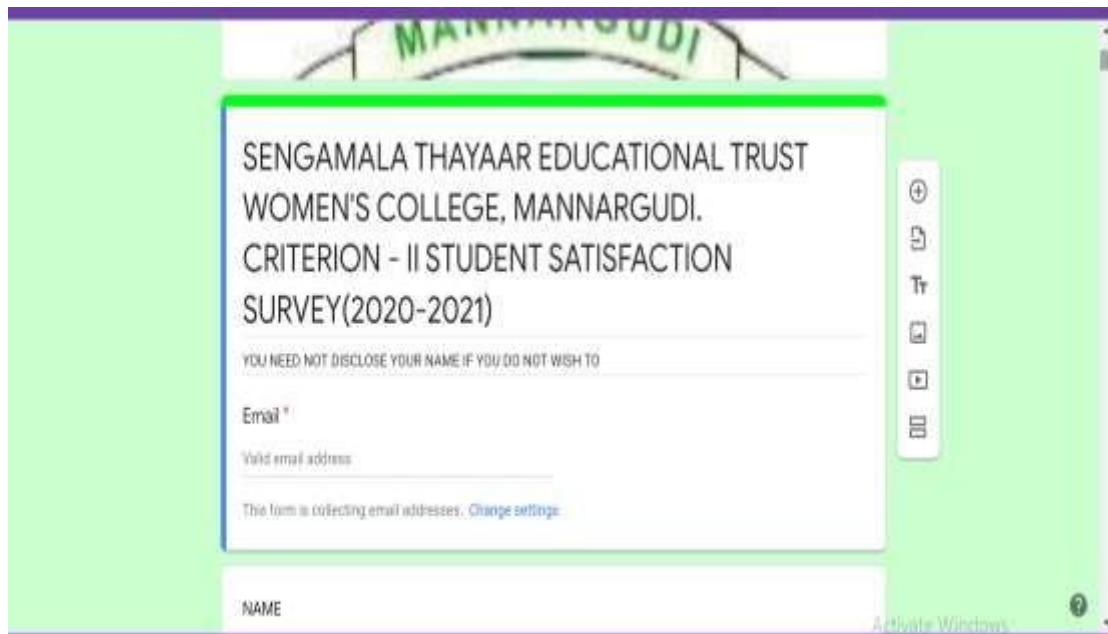
a) Homely and affordable                      b) Homely                      c) Satisfactory                      d) Not  
satisfactory

30. Hostel facility provided by the institution  
a) Due care for education and health b) Comfortable c) Not Comfortable d) Not caring
31. Transport facilities provided by the institution  
a)Economic, safe and good b) Safe and Good c) Good d) Expensive
32. Research facilities provided by the institution  
a) Excellent b) Very Good c) Good d) Average
33. Opinion about Martial Arts (Karate and Silambam) taught in the college?  
a) Good effort b) Required c) Compulsory d) Not required
34. Opinion about the equipments in the Gymnasium  
a) Excellent b) Very Good c) Good d) Average
35. Your opinion about the water facility inside the campus  
a) Excellent b) Very Good c) Good d) Average

## ONLINE OVERALL RESPONSE

The screenshot displays the Google Forms interface for a survey titled "STUDENTS SATISFACTION SURVEY 2020-2021". The browser address bar shows the URL: [https://docs.google.com/forms/d/e/1FAIpQLS2z8k3yWd4MwC2w\\_5foI8tEd1aE8Presponse](https://docs.google.com/forms/d/e/1FAIpQLS2z8k3yWd4MwC2w_5foI8tEd1aE8Presponse). The form is currently in the "Responses" view, which shows a total of 1,069 responses. The interface includes tabs for "Questions", "Responses" (1,069), and "Settings". A "Summary" tab is selected, displaying a "Who has responded?" section with a list of names: M. Madhantika, A.K.KDWSIFA, Alchaya V, M.Akshaya, and Sneha S. The bottom of the image shows a Windows taskbar with various application icons and a system tray on the right indicating the time as 15:28 on 21/01/2022.

**STUDENT SATISFACTION SURVEY (SSS)**  
**GOOGLE FORM**



Science  
 Others

**Curriculum**  
Description (optional)

Your perception regarding the completion of the syllabi in the class. \*

Covered well in advance  
 Covered on time  
 Satisfactorily covered  
 Not covered

Do you have freedom to choose the elective courses? \*

Activate Windows  
Go to Settings to activate Windows.

**Teaching**  
Description (optional)

What is your opinion about the transparency of internal assessment process? \*

Transparent and Satisfactory  
 Not transparent  
 Biased  
 Not satisfactory

Express your opinion about Student- Teacher Interaction. \*

Strongly Agree  
 Agree

Activate Windows  
Go to Settings to activate Windows.

**Learning**  
Description (optional)

How do you assess the opportunity given to participate in activities beyond the classroom teaching(Workshops/ Projects / Fieldwork)? \*

Appreciable  
 Good  
 Biased  
 Not much

What is your opinion regarding the overall learning environment?

Out standing

Activate Windows  
Go to Settings to activate Windows.



**INFRASTRUCTURE**  
Description (optional)

100

What is your opinion regarding the infrastructure and learning resources? \*

Excellent

Very Good

Good

Average

What is your opinion regarding the facility of English Language laboratory? \*

Increase LSRW skill

Waste of time

Activate Windows  
Go to Settings to activate Windows.

**Student Support**  
Description (optional)

Do you get equal opportunity to participate in extension and consultancy services offered by the institution? \*

Definitely

Equally

Unequally

No opportunity

How do you feel about the services offered by the Office staff?

Kindhearted

Activate Windows  
Go to Settings to activate Windows.

## Online Survey report 2020-2021

The screenshot displays a Google Forms interface for a survey titled "STUDENTS SATISFACTION SURVEY 2020-2021". The browser address bar shows the URL: [https://docs.google.com/forms/d/e/1FBIQ-dw6Gow8Bz2z8X3yM24Mz2w\\_5uaf8hdQad8Hrresponse](https://docs.google.com/forms/d/e/1FBIQ-dw6Gow8Bz2z8X3yM24Mz2w_5uaf8hdQad8Hrresponse). The page has three tabs: "Questions", "Responses" (which is active and shows a count of 1,069), and "Settings".

At the top of the main content area, it says "1,069 responses" with a green checkmark and a refresh icon. Below this, there are three sub-tabs: "Summary", "Overview", and "Individual". The "Summary" tab is selected.

The "Who has responded?" section shows a list of respondents. The first section is titled "NAME" and lists the following names:

- M. Madhantha
- A.K.KOWSIYA
- Alchaya V
- M.Akshaya
- Sneha S

The bottom of the image shows a Windows taskbar with various application icons and a system tray on the right displaying the time as 15:28 on 11/03/2021.



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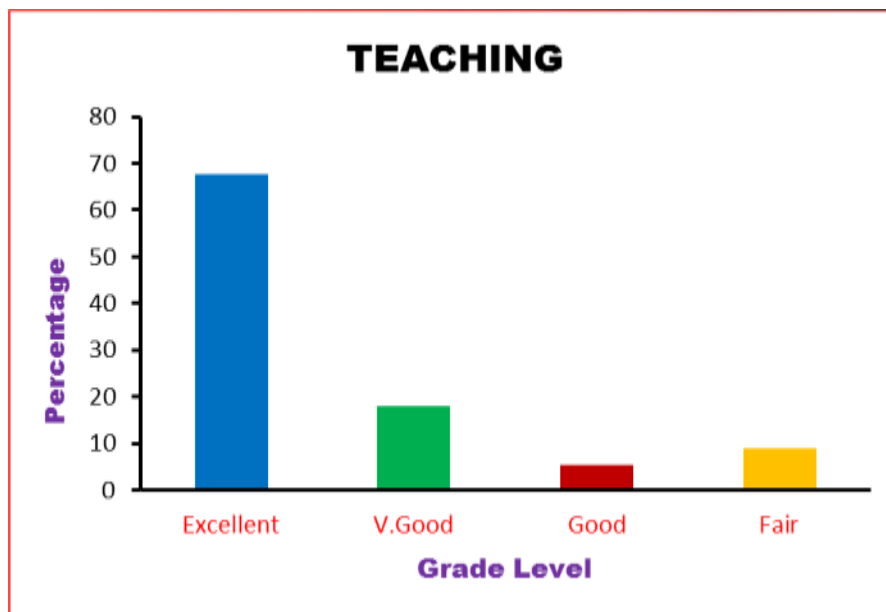
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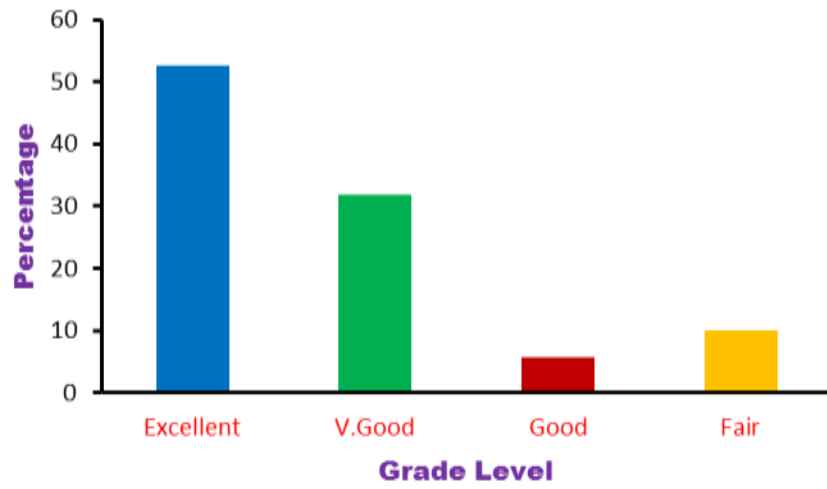
**CRITERION II**

**STUDENT SATISFACTION SURVEY (SSS) ON OVERALL  
INSTITUTIONAL PERFORMANCE -2020-2021**

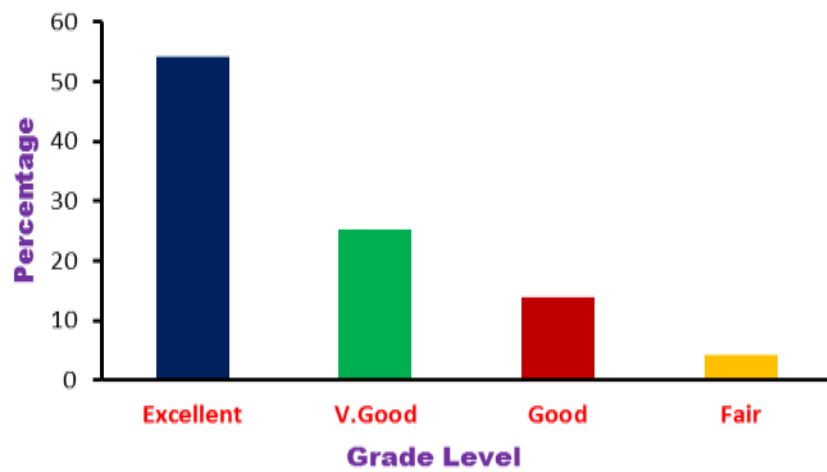
A feedback survey to assess the student's satisfaction on the curriculum, teaching, learning, student support and infrastructure was made. Opinion of a sample of about 1069 students was collected using a software based analysis of structured feedback forms. The results of the Student Satisfaction Survey are given below.



## LEARNING



## Infrastructure



## STUDENT SUPPORT

