

STUDENT SATISFACTION SURVEY (SSS)

2.7.1



**SENGAMALA THAYAAR EDUCATIONAL TRUST WOMEN'S COLLEGE
(AUTONOMOUS)**

(Affiliated to Bharathidasan University, Tiruchirappalli)

(Accredited by NAAC; An ISO 9001:2015 Certified Institution)

SUNDARAKKOTTAI, MANNARGUDI-614016.

TAMILNADU, INDIA

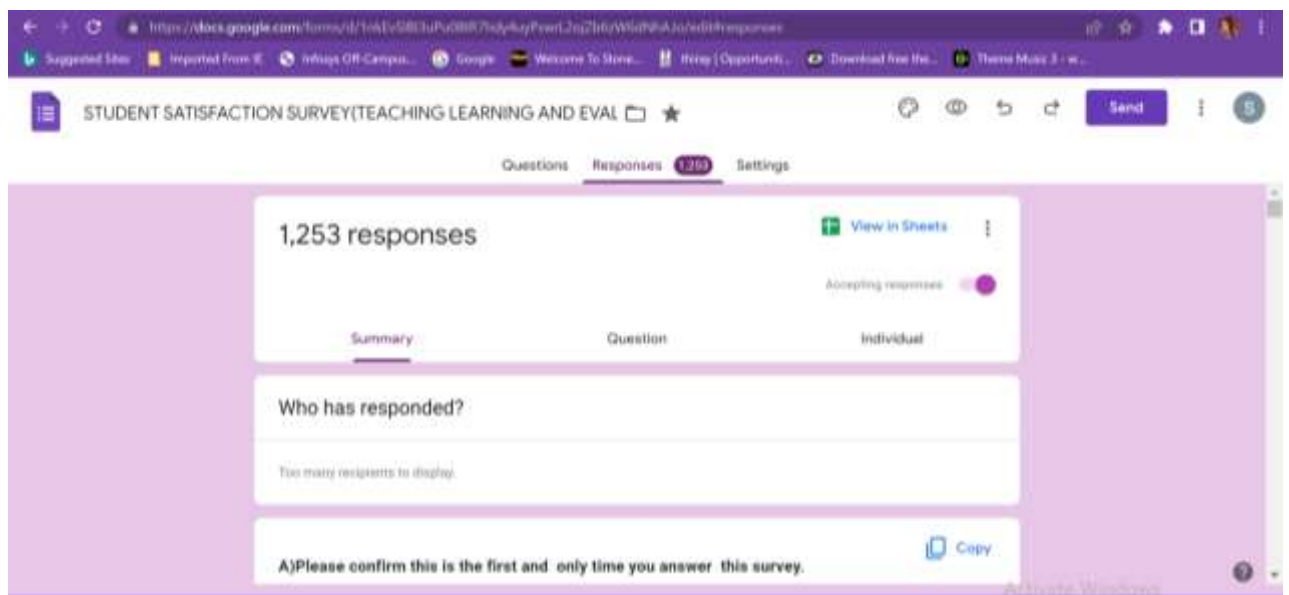


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2.7.1 STUDENT SATISFACTION SURVEY 2021-2022

A feedback survey to assess the student's satisfaction on the curriculum, teaching, learning, student support and infrastructure was made. Opinion of a sample of about 1253 students was collected using a software based analysis of structured feedback forms. The results of the Student Satisfaction Survey are given below.



GUIDELINES FOR STUDENTS

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her sincere effort and thought. Her identity will not be revealed.

stetcriterion2@gmail.com [Switch accounts](#)

Following are questions for online student satisfaction survey regarding teaching learning process.

1) How much of the syllabus was covered in the class? *

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

2) How well did the teachers prepare for the classes?

- *4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

3) How well were the teachers able to communicate? *

- 4 – Always effective
- 3 – Sometimes effective 2 – Just satisfactorily
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

4) The teacher's approach to teaching can best be described as *

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

5) Fairness of the internal evaluation process by the teachers. *

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair

1 – Usually unfair

0– Unfair

6) Was your performance in assignments discussed with you? *

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0– Never

7)The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.*

4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0– Never

8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.*

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0– Not at all

9) The institution provides multiple opportunities to learn and grow. *

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0– Strongly disagree

10)Teachers inform you about your expected competencies, course outcomes and programme outcomes.*

4 – Every time

3 – Usually

2– Occasionally/Sometimes

1 – Rarely

0– Never

11) Your mentor does a necessary follow-up with an assigned task to you. *

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

- 1 – Rarely
- 0 – I don't have a mentor

12) The teachers illustrate the concepts through examples and applications. *

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13) The teachers identify your strengths and encourage you with providing right level of challenges. *

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14) Teachers are able to identify your weaknesses and help you to overcome them. *

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15)The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16) The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17) Teachers encourage you to participate in extracurricular activities. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree

0 – Strongly disagree

18) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.*

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.*

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20) The overall quality of teaching-learning process in your institute is very good. *

4 –Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

21) Give three observation / suggestions to improve the overall teaching – learning experience in your institution.*

4 –Strongly agree

3 – Agree

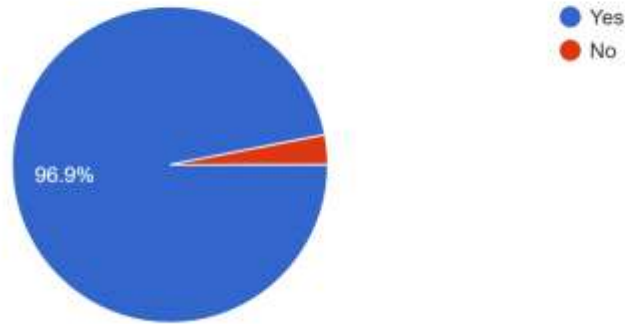
2 – Neutral

1 – Disagree

0 – Strongly disagree

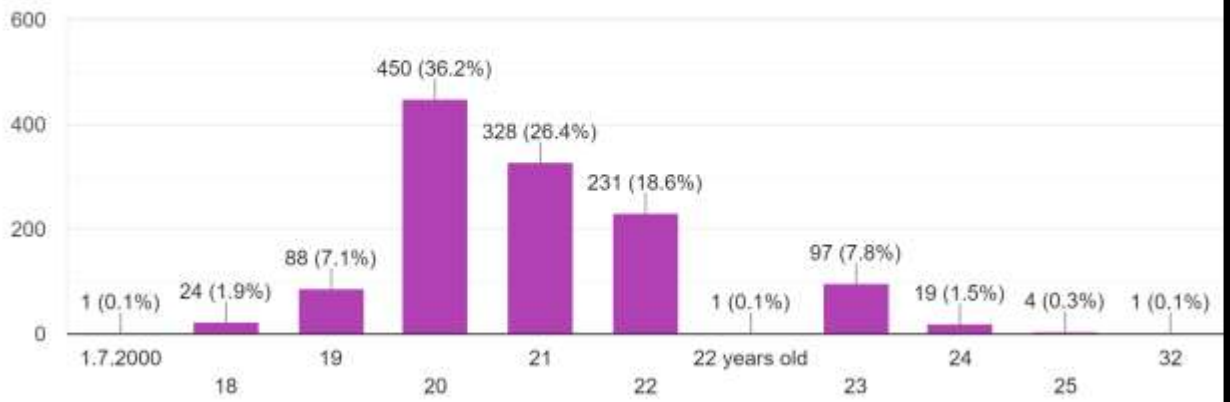
A) Please confirm this is the first and only time you answer this survey.

1,244 responses



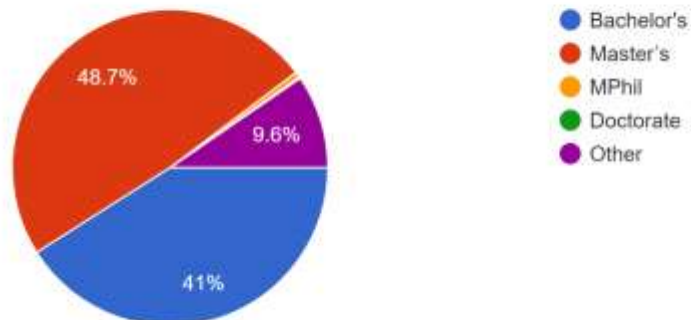
B) Age

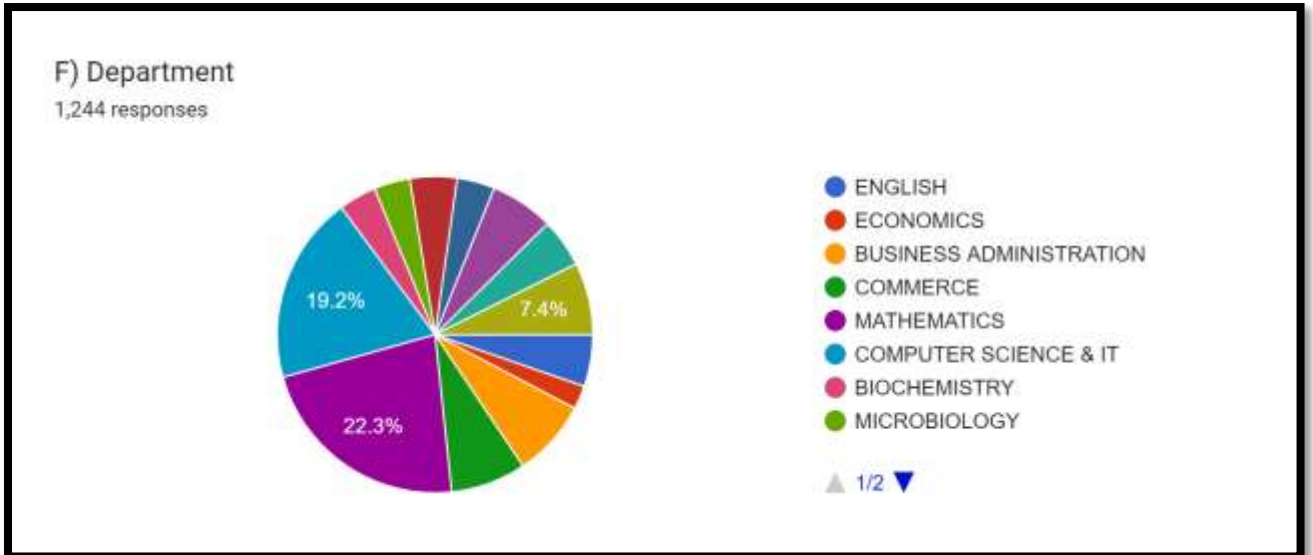
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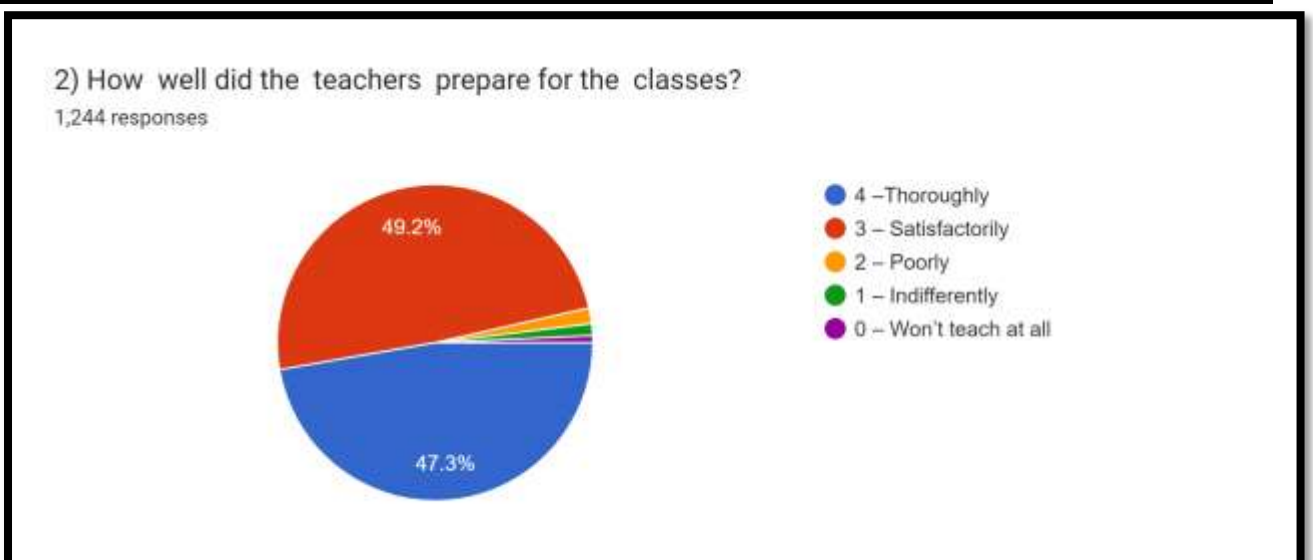
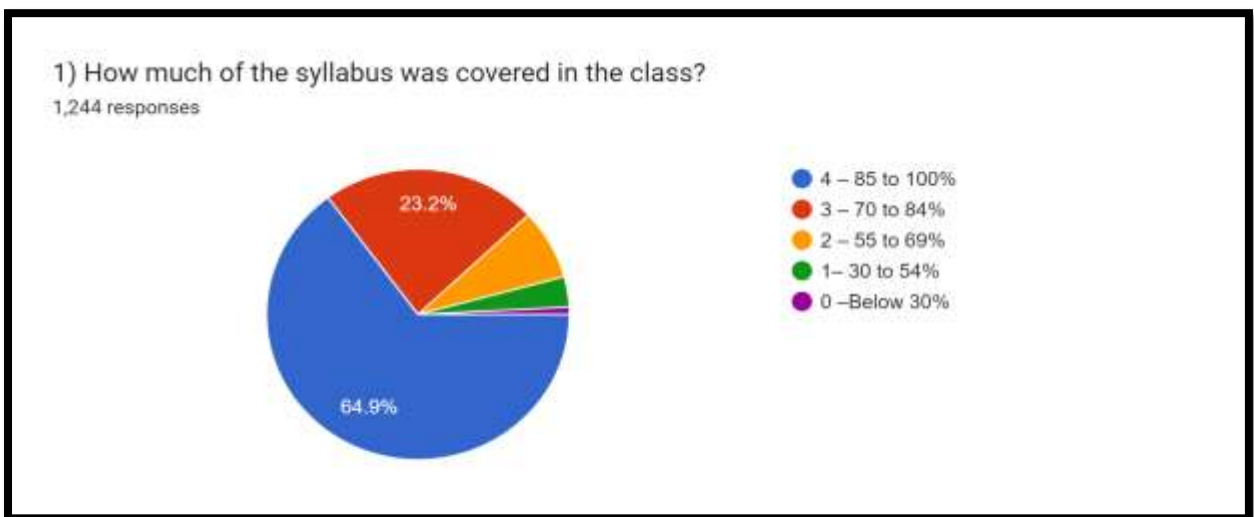
E) What degree program are you pursuing now?

1,244 responses



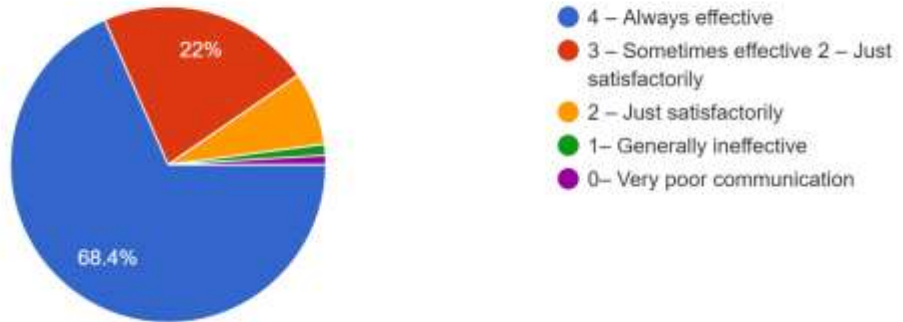


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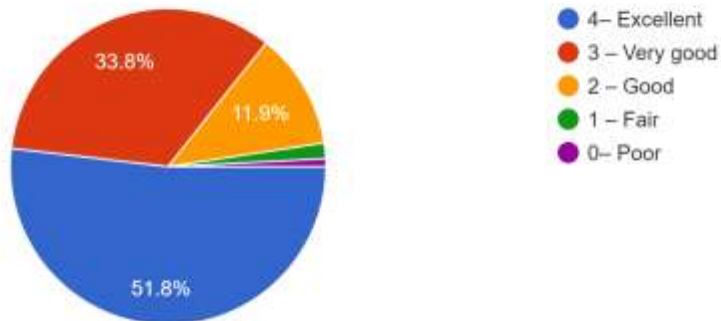
3) How well were the teachers able to communicate?

1,244 responses



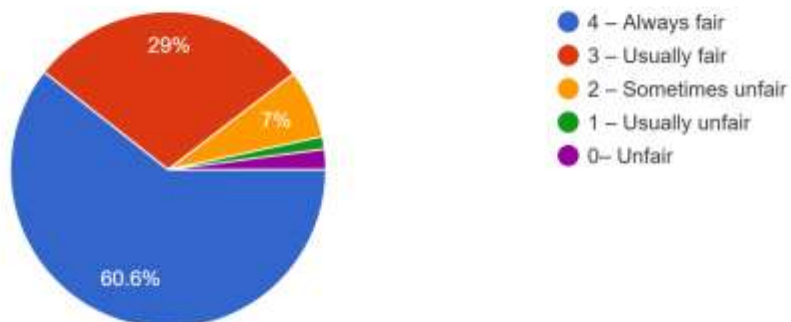
4) The teacher's approach to teaching can best be described as

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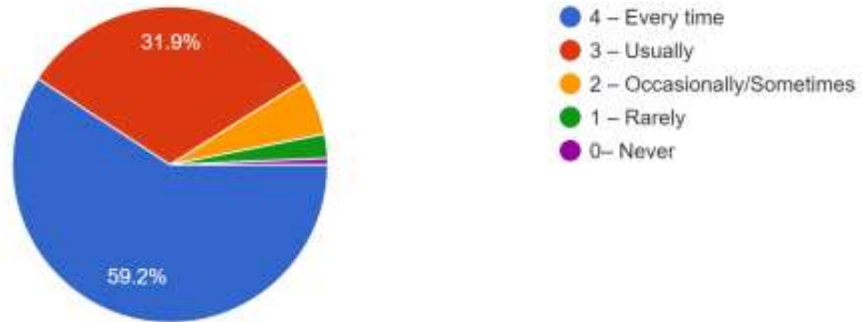
5) Fairness of the internal evaluation process by the teachers.

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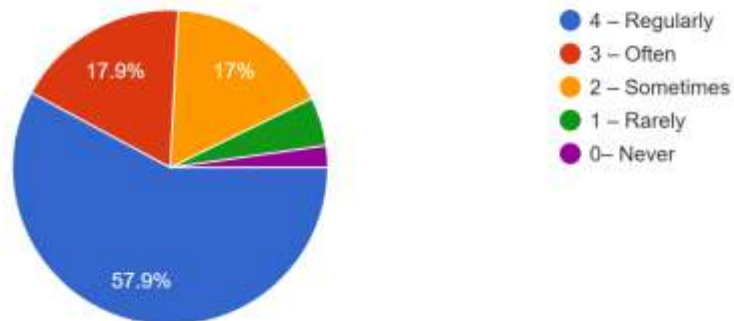
6) Was your performance in assignments discussed with you?

1,244 responses



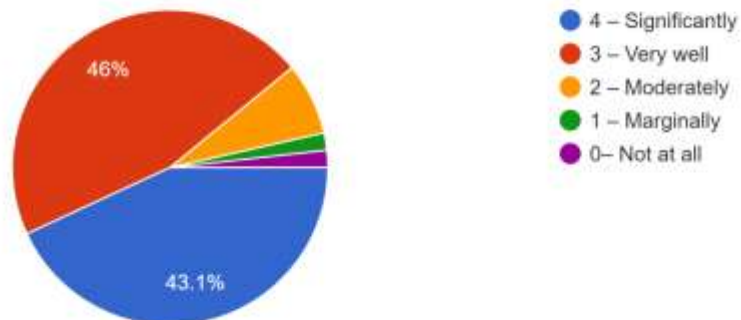
7)The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

1,244 responses



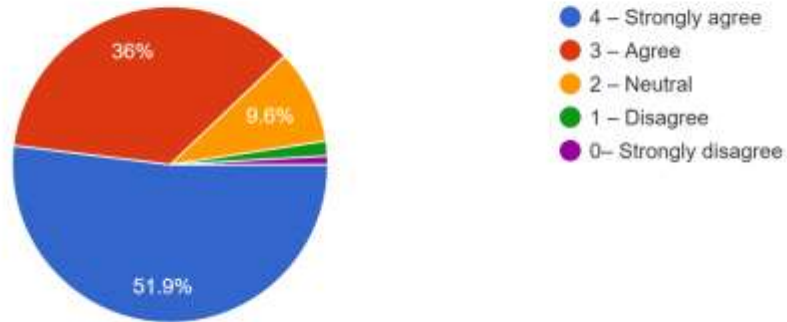
8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

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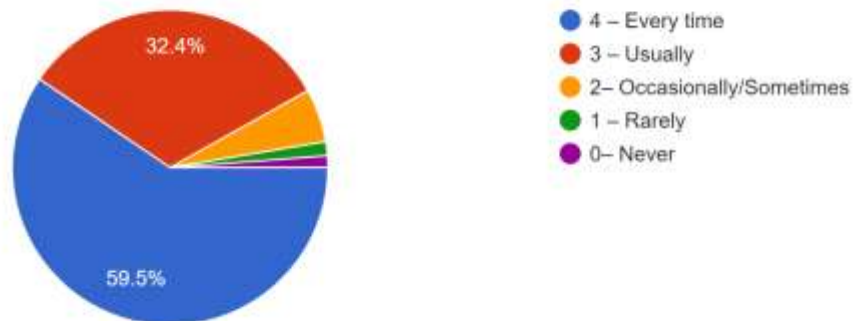
9) The institution provides multiple opportunities to learn and grow.

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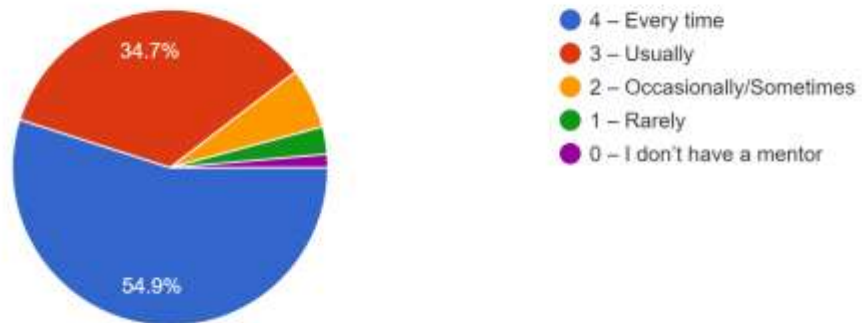
10) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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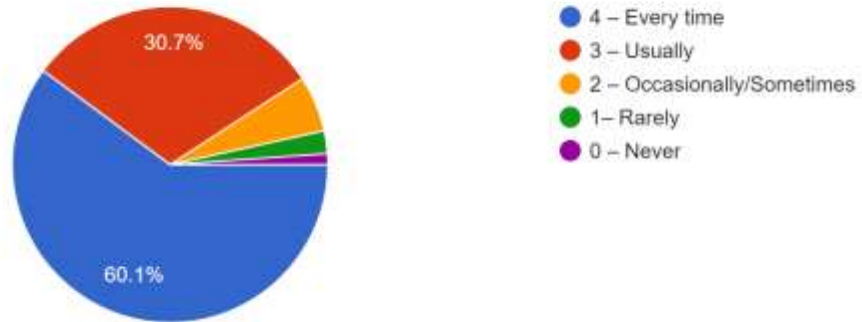
11) Your mentor does a necessary follow-up with an assigned task to you.

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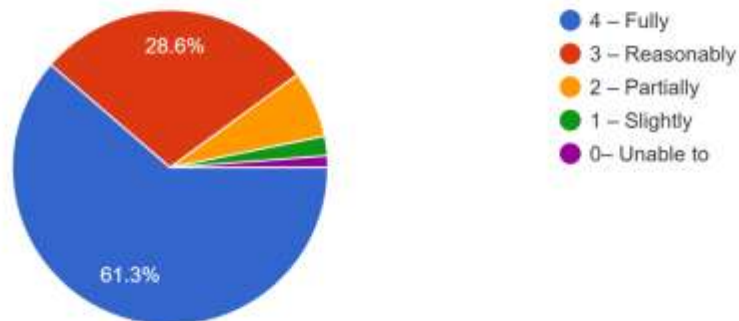
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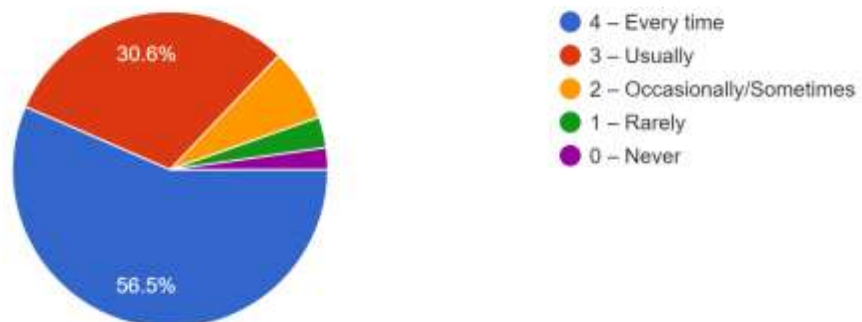
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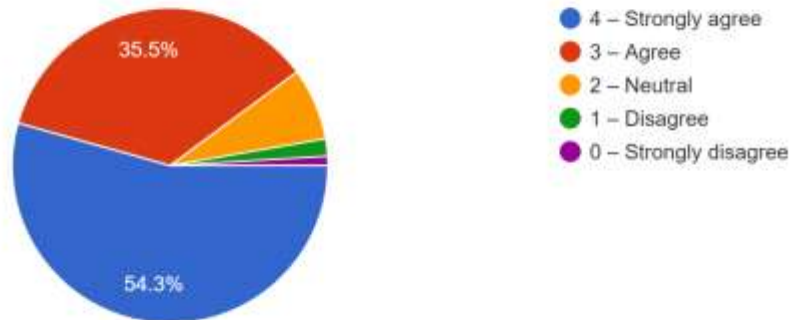
14) Teachers are able to identify your weaknesses and help you to overcome them.

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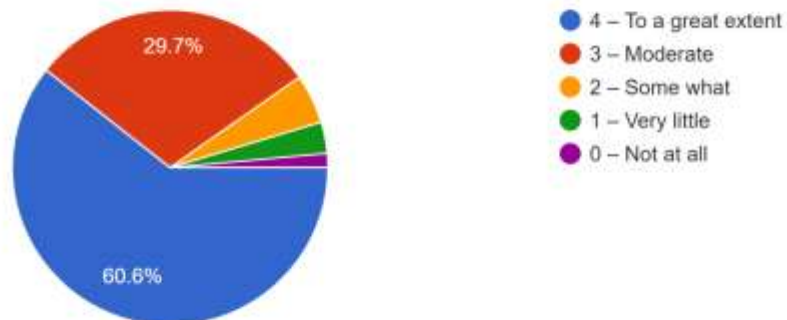
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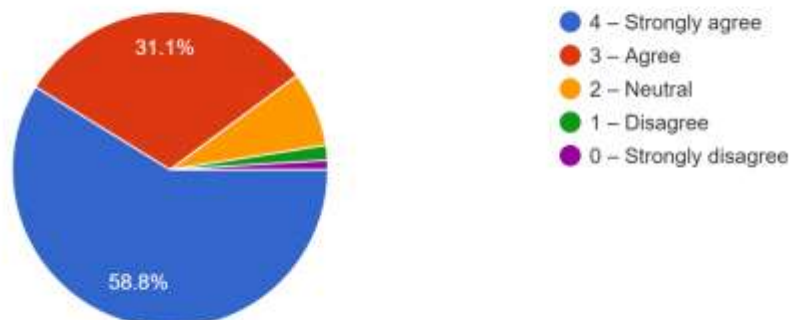
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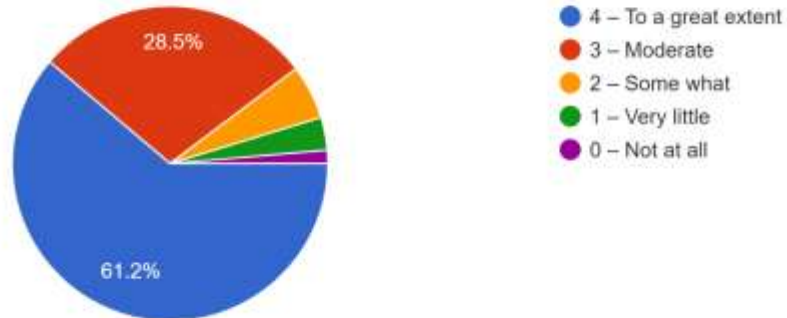
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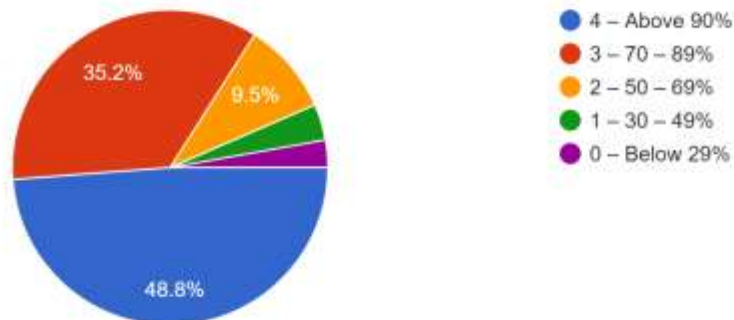
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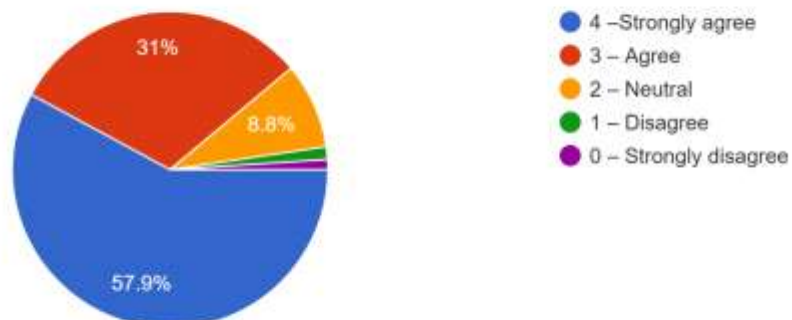
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20) The overall quality of teaching-learning process in your institute is very good.

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21) Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

1,244 responses

Good

Good

Yes

Excellent

Very good

Nothing

Excellent

Nothing

Very good

Very well

Very useful

Good teaching

-

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good

Good teaching

Ok

Nil

Well

Very good

Super

Good experience

Excellent teaching

Keep it up

Super

No

Yes

yes

Good education

GOOD

Good

Nil

All are good

Very good learning

Null

.....

Not at all

Nice

good

very good

Useful

Very Good

Great

Teaching well improve

Excellent teaching

Always good

None

All are good

All good

No change

Perfect

No suggestions

All good

Good all

Seminars may improves students learning skills . So all students must develop their teaching skills .

Students must to participate in all other extra curricular activities to diclosure their talents.

Support your student/develop the extra curricular activities to students

1.Staff are always helping and kind.

2. Staff plays important role and the office staff is so helpful in our institute.

3 Proper facilities with great guidance. Good Learning experience..

My teacher's always as a friend of teaching.....my teachers is very intelligence to teach a all subjects a easily lean to my all friends

Already very good

Improve the effective communication

To improve extension activities it's helpful to increase students communication skills

Knowledge improvement

Friendly communication with students

All thing is satisfactory

given programming activity for homework to develop our programming skills in day-to-day life.

Conduct test everyday

Best college for girls

Courses can be more research oriented. ...

You have to help students to create their own work (ex: study project,etc) by themselves

The overall experience of learning was very good of this institution

The institute may use the technical equipments in teaching effectively

Excellent teaching